

General Terms and Conditions of Sale

GENERAL TERMS AND CONDITIONS OF SALE FOR SKI INSTRUCTION SERVICES AND OTHER SLIDING DISCIPLINES

Registration for ski and other sliding disciplines instruction services implies full acceptance of these general terms and conditions.

ARTICLE 1 - SERVICES

All instructors in the SKI N HIKE independent group have completed training validated by the French State and hold a valid authorization to teach skiing and related disciplines. The instruction will be provided according to the French Ski Method, codified in the French Ski Teaching Memento (published by the French Ministry of Sports), which is recognized both nationally and internationally. This instruction may take place in all environments and on all snow types suitable for acquiring the skills outlined in the Memento.

Ski learning takes place in a specific, unpredictable environment. Therefore, it requires the client and/or student to personally ensure their own safety and that of others. The instructor's responsibility is limited to an obligation of means. It is the client's and/or student's responsibility to follow the instructor's instructions.

The price of the service does not include the cost of ski passes, equipment, or specific materials (e.g., avalanche safety equipment such as shovel, probe, DVA).

ARTICLE 2 - INSTRUCTOR RESPONSIBILITY

Ski instruction takes place in a specific and unpredictable environment. Consequently, it requires the student to ensure their own safety and the safety of others. The instructor's responsibility is limited to an obligation of means. It is the student's responsibility to follow the instructor's instructions. The student is solely responsible for their equipment. The instructor is not responsible for accidents caused by skiers participating in the lesson.

ARTICLE 3 - NUMBER OF CLIENTS PER INSTRUCTOR

The price of a ski lesson includes a maximum of 4 clients of the same level. The maximum number is 6 people. For more than 4 participants, an additional fee of 25 euros per extra person will be charged.

ARTICLE 4 - INSURANCE

Each instructor holds Professional Civil Liability insurance, which covers them for damages to third parties as well as for the students during the time they are under the instructor's authority. The client and/or student is solely responsible for his equipment. The instructor is not liable for damage caused by the equipment or in case of theft or damage to it.

ARTICLE 5 – PRICES - RESERVATION / PAYMENT

5.1 Prices - Reservations

The indicated prices cover the teaching service provided by the instructor, excluding other services (insurance, ski lifts, accommodation, etc.), unless otherwise specified. Therefore, the student must obtain a ski pass for access to ski lifts and, at their discretion, insurance to cover risks associated with mountain sports (civil liability, rescue, etc.).

5.2 Reservation, Payment, and Modification Procedures

To confirm your reservation, a deposit representing 30% of the total amount is required. The remaining balance is to be paid at the end of the lesson by cheque, cash, or bank transfer.

ARTICLE 6 - CANCELLATION OR REFUND BY THE CLIENT

6.1 Cancellation before the start of the service with partial payment

General Terms and Conditions of Sale – SKI & HIKE

28/11/2025

2025/2026 Ski season

- Cancellation 30 days before the start of the service: full refund of the partial payment.
- If canceled by you 7 days before the lesson starts, the deposit will be retained as compensation (unless there is a medical certificate confirming an inability to ski during the lesson period).

6.2 Interruption during the service

If the interruption is due to the client, the instructor will not provide a refund.

ARTICLE 7 – CANCELLATION / INTERRUPTION / EXCLUSION BY THE INSTRUCTOR

7.1 Cancellation / Interruption

The instructor reserves the right to cancel or interrupt lessons:

- In case of closure of the ski slopes or ski lifts, or
- If weather conditions make it dangerous for clients to access the practice areas, or
- If the instructor is unable to conduct the lesson due to a legitimate reason.

Note: Weather conditions such as snowfall and/or rain are never grounds for cancellation or rescheduling as long as the activity can be conducted by the instructor and the ski area facilities are open.

7.2 Exclusion

The instructor reserves the right to exclude any person whose behavior disrupts the lesson and safety. In such cases, the client will not be entitled to any refund.

ARTICLE 8 - HEALTH

Clients participating in ski, snowboard, and snowshoe lessons absolve the instructor of any responsibility regarding their health. By attending the lesson, they confirm that they do not have any contraindications to participating in these activities and that they are in good physical condition.